

SAT CONTROL TERMS AND CONDITIONS OF SALES

The sale of products and services ("Products") by SAT CONTROL d.o.o. and its divisions, subsidiaries, and affiliates ("SAT CONTROL") are subject to these terms and conditions ("Agreement") regardless of other or additional terms or conditions that conflict with or contradict this Agreement in any purchase order, document, or other communication ("Order"). Pre-printed terms and conditions on any document of customer ("Customer") (for example: Orders or confirmations) and/or SAT CONTROL's failure to object to conflicting or additional terms will not change or add to the terms of this Agreement.

1. **ORDERS.** Quotes from SAT CONTROL are invitations to tender and are subject to change at any time without notice. All Orders are subject to acceptance by SAT CONTROL. Contracts between Customer and SAT CONTROL are formed upon SAT CONTROL's written acceptance or execution of Customer's Order and shall be subject to this Agreement. All Orders including, but not limited to, Electronic Purchase Orders, for Products identified by SAT CONTROL as non-standard or "NCNR", are non-cancellable, non-returnable. SAT CONTROL may identify products as non-standard or "NCNR" by various means including, but not limited to, quotes, Scope of Services, products lists, attachments or exhibits. Customer may not change, cancel or reschedule orders for standard products without SAT CONTROL's consent. SAT CONTROL reserves the right to allocate the sale of Products among its Customers.

2. **PRICES.** Prices are subject to change at any time. Prices are for products only and do not include taxes, shipping charges, freight, duties, and other charges or fees, such as fees for special packaging and labelling of the Products, permits, certificates, customs declarations and registration (collectively, "Additional Fees"). Customer is responsible for any Additional Fees.

3. **TERMS OF PAYMENT.** Payment of the total invoice amount, without offset or deduction, is due immediately or latest 30 days from the invoice date or as otherwise approved in writing by SAT CONTROL. On any past due invoice, SAT CONTROL may charge interest from the payment due date to the date of payment at 18% per annum, plus reasonable attorney fees and collection costs; or the maximum amount that is allowed under the applicable law if SAT CONTROL's interest rate is deemed invalid. At any time, SAT CONTROL may change the terms of Customer's credit, require financial data from Customer for verification of Customer's creditworthiness, require a bank guarantee or other security, or suspend any outstanding Orders of Customer. SAT CONTROL may apply payments to any of Customer's accounts. If Customer defaults on any payment under this Agreement, SAT CONTROL may reschedule or cancel any outstanding delivery and declare all outstanding invoices due and payable immediately. Unless otherwise provided by applicable law, any credit issued by SAT CONTROL to Customer in respect of any of Customer's accounts will expire if unused for twelve (12) months following the date of issuance of such credit.

4. **DELIVERY AND TITLE.** Unless otherwise specified by SAT CONTROL in writing, all deliveries by SAT CONTROL are EXW SAT CONTROL's warehouse (INCOTERMS 2010). Title shall pass to Customer upon delivery of the Products to the carrier. SAT CONTROL's delivery dates are estimates only and subject to timely receipt of supplies by SAT CONTROL. SAT CONTROL is not liable for delays in delivery. SAT CONTROL reserves the right to make partial deliveries and Customer will accept delivery and pay for the Products delivered. A delayed delivery of any part of an Order does not entitle Customer to cancel other deliveries.

5. **SAT CONTROL'S LIMITED WARRANTY.** SAT CONTROL will pass through to Customer any transferable Product warranties, indemnities, and remedies provided to SAT CONTROL by the manufacturer, including any warranties and indemnities for intellectual property infringement. If required by law, SAT CONTROL warrants that at the time of delivery, the Products shall have the specifications stated by the manufacturer in its published data sheet for the Products for 12 months from delivery of Products. SAT CONTROL warrants that for a period of 90 days after delivery of the Products to Customer, value-added work performed by SAT CONTROL on Products will confirm to Customer's specifications that are in writing and accepted by SAT CONTROL, and Customer shall be deemed the manufacturer of such value-added Products. To the extent permitted by law, SAT CONTROL makes no other warranty, express or implied, such as warranty of merchantability, fitness for purpose or non-infringement. Customer's sole remedies for breach of SAT CONTROL's warranty are, at SAT CONTROL's choice: repair the Products; replace the Products at no cost to Customer; or refund Customer the purchase price of the Products.

6. **PRODUCT RETURN.** Customer may return Products to SAT CONTROL only with a return material authorization ("RMA") number issued by SAT CONTROL. Customer must notify SAT CONTROL in writing of any damage to the outer packaging or the Products, shortage, or other discrepancy ("Visual Defect") within 3 days after receipt of the shipment; otherwise, Customer is deemed to have accepted the Products and may not revoke acceptance. RMAs will be issued only for Visual Defects created solely by SAT CONTROL or the original manufacturer, and only if Customer satisfies the notice requirement. RMAs will not be granted for damage, shortage, or other discrepancy created by Customer, the carrier or freight provider, or any other third party. Product return pursuant to a warranty requires written notice from Customer to SAT CONTROL within the warranty period detailing the Product defect. Customer must return the Products to SAT CONTROL freight prepaid in original manufacturer's shipping cartons or equivalent, along with acceptable proof of purchase, within the warranty period and as specified in the RMA. At SAT CONTROL's discretion, SAT CONTROL will return all Products not eligible for return to Customer, freight collect, or hold Product for Customer's account at Customer's expense.

7. **LIMITATION OF LIABILITY.** To the extent permitted by law, neither SAT CONTROL nor its employees or agents are liable for and Customer is not entitled to any indirect, special, incidental or consequential damages (for example, loss of profits or revenue, loss of data, loss of use, rework, manufacturing expense, injury to reputation, or loss of Customers). To the extent permitted by applicable law, Customer's recovery from SAT CONTROL for any direct damages will not exceed the price of the Product at issue. To the extent the preceding limitation of liability is deemed invalid under applicable law, SAT CONTROL's total liability in any event will not exceed USD 50,000 or the equivalent thereof. Customer will indemnify, defend and hold SAT CONTROL harmless from any claims based on: SAT CONTROL's compliance with Customer's designs, specifications, or instructions, modification of any Product by anyone other than SAT CONTROL, or use of Products in combination with other products or in violation of clause 9 below.

8. **FORCES BEYOND SAT CONTROL'S CONTROL.** SAT CONTROL is not liable for failure to fulfill its obligations under this Agreement due to causes beyond its reasonable control (for example: acts of nature, acts or omissions of the Customer, operational disruptions, man-made or natural disasters, epidemic medical crises, materials shortages, strikes, criminal acts, delays in delivery or transportation, or inability to obtain labor or materials through its regular sources).

9. **USE OF PRODUCTS.** Customer shall comply with the manufacturer's or supplier's Product specifications. Products are not authorized for use in critical safety or other applications where a failure may reasonably be expected to result in personal injury, loss of life, or serious property damage. If Customer uses or sells the Products for use in any such applications or fails to comply with the manufacturer's Product specifications, Customer acknowledges that such use, sale, or non-compliance is at Customer's sole risk.

10. **EXPORT/IMPORT.** Certain Products and related technology and documentation sold by SAT CONTROL are subject to export control laws, regulations and orders of the United States, the European Union, and/or other countries ("Export Laws"). The Customer shall comply with such Export Laws and obtain any license, permit or authorization required to transfer, sell, export, re-export or import the Products and related technology and documentation. The Customer will not export or re-export the Products and related technology and documentation to any country or entity to which such export or re-export is prohibited, including any country or entity under sanction or embargoes administered by the United Nations, European Union, United States of America. The Customer will not use the Products and related technology and documentation in relation to nuclear, biological or chemical weapons or missile systems capable of delivering same, or in the development of any weapons of mass destruction.

11. **PRODUCT INFORMATION.** Product information (for example, statements or advice (technical or otherwise) advertisement content, and information related to a Product's specifications, features, export/import control classifications, uses or conformance with legal or other requirements) is provided by SAT CONTROL on an "AS IS" basis and does not form a part of the properties of the Product. SAT CONTROL makes no representation as to the accuracy or completeness of the Product information, and DISCLAIMS ALL REPRESENTATIONS, WARRANTIES AND LIABILITIES UNDER ANY THEORY WITH RESPECT TO THE PRODUCT INFORMATION. SAT CONTROL recommends Customer validate any Product Information before using or acting on such information. All Product information is

subject to change without notice. SAT CONTROL is not responsible for typographical or other errors or omissions in Product information.

12. ELECTRONIC ORDERS. In the event that any part of the purchase and sale of Products, including Customer's NCNR acknowledgment, utilizes electronic data interchange, Customer's internal portal or third party portal, or any other electronic means ("Electronic Purchase Order"), this Agreement will continue to apply to the purchase and sale of Products between Customer and SAT CONTROL. Customer's acceptance of SAT CONTROL's acknowledgment request or SAT CONTROL's specification of details with respect to Electronic Purchase Orders via writing, email or other electronic data interchange shall be binding on Customer.

13. GENERAL.

A. This Agreement shall be governed, construed, and enforced in accordance with the laws of the country where the SAT CONTROL entity that accepted Customer's Order ("Governing Country") is located. The courts of the Governing Country shall have jurisdiction and venue over all controversies arising out of, or relating to, this Agreement.

B. Customer may not assign this Agreement without the prior written consent of SAT CONTROL, and SAT CONTROL's affiliates may perform SAT CONTROL's obligations under this Agreement. This Agreement is binding on successors and assigns.

C. This Agreement can only be modified in writing signed by authorized representatives of both SAT CONTROL and Customer.

D. SAT CONTROL and Customer are independent contractors and agree that this Agreement does not establish a joint venture, agency relationship, or partnership.

E. SAT CONTROL's failure to object to any document, communication, or act of Customer will not be deemed a waiver of any of these terms and conditions.

F. The unenforceability of any of these terms or conditions will not affect the remainder of the terms or conditions.

G. Products, including software or other intellectual property, are subject to any applicable rights of third parties, such as patents, copyrights and/or user licenses, and Customer will comply with such rights.

H. Customer and SAT CONTROL will comply with applicable laws and regulations.

I. The parties agree to use electronic signatures and agree that any electronic signatures will be legally valid, effective, and enforceable.

Last updated: Jan 16, 2020